

## DOMESTIC SERVICE INFORMATION SHEET

### WASPS

We find that many of our clients are unaware of what is involved when removing the above pests from your premises.

To alleviate this, this fact sheet will give you the information you need as to what to expect when we turn up. Furthermore, we are aware that cost is usually King, therefore if you do find a contractor willing to work at a lower price, you can use this information to ensure your getting value for money!

- When you ring us, our office will ask for your post code and town. We will then give you a total cost for the job, assuming one man can complete the work safely. Please be aware that treating more than one nest will result in a further cost per additional nest of 66% of the cost for the first one.
- Our usual treatment involves locating the nest entrance (identifiable by wasps continually flying around the vicinity guarding it) and then pumping a small amount of insecticidal powder into the nest via our pneumatic pump. Over the course of 24-48 hours, the insecticide is spread throughout the nest, sticking to the insect's bodies. As they clean themselves, they ingest the insecticide which takes effect shortly after. (A mature nest can contain several thousand insects which is why it takes time).
- Our pneumatic pumps have extension lances which allow us to reach around twenty foot up into the air – I.E. – to gutter height for most modern houses. If you feel we would need access equipment, I.E. ladders, alloy towers etc, please ask to speak with one of our Managers who can discuss this with you in more depth.
- Standard service is to carry out one visit at a time and date mutually agreeable between yourselves and EBS. Visits can be cancelled or postponed in advance without charge.
- Please note, that if signs of Bats are found on your premises, we will not treat as they are extensively protected. You will need to get in touch with the RSPB to discuss the situation.
- After this treatment, we will provide a written treatment report that details work carried out, advice given and proofing recommendations to guard against future reoccurrence. A copy will be left with you and we will take a copy away for our records.
- You will also be left with details of the pesticide we are using on your premises. Modern, professional pesticides used correctly by trained operatives have a very low risk of harming people or animals.
- Payment for all works is due direct to our technician during the first site visit by cheque made payable to 'Environmental & Building Services Ltd'. You will be given a VAT receipt for this.
- Should you prefer to pay by credit or debit card, we can accept this over the telephone.